



Rolling Hills

Community Services Region

Buena Vista * Calhoun * Carroll * Cherokee * Crawford * Humboldt * Ida * Pocahontas *
Sac * Woodbury

Regional Adult / Children Advisory Board Minutes

Meeting will be held via Zoom

Monday, August 26, 2024

1:00 p.m.

1. Call to Order / Welcome and Introductions– Kim Keleher, Chair

Dawn Mentzer, CEO; Kelsey Allen, Administrative Assistant; Alison Hauser, Caylyn Bishop, Lisa Bringle, Coordinators; Kim Keleher, Ashley Miller, Tracy Delao, PAMHC; Amy Schlotman, Sheila Martin, Jessi Maxwell, SMHC; Anita Schlender, Imagine the Possibilities; Robert Fritz, Juvenile Court Services; Karla Manternach, Counseling Services, LLC; Darci Peterson, Stewart Memorial; Jenna Brown, New Hope Village; Becky Shelton, ITP; Mindi Rotert, St. Anthony's; Todd Lange, WellPoint; Joan Hansen, Prairie Lakes AEA; Kristin Nehring, Home Care Options; Maggie Martinez, BVRMC.

2. Crisis Services Update – Ashley Miller & Nicolle Eaton

Ashley Miller shared they are continuing collaboration with SMHC and Seasons Center and are hoping to have the referral form out in September. Seasons Center is also hoping to open their new crisis home in September, there is no set date as of now. The new crisis team based out of Cherokee has been hired and should be fully trained by the end of September. Turning Point received 120 referrals from January to May including 50 admissions; however, 30 clients were accepted and didn't admit. April and May had a lot of denials due to aggression and violent behavior. There were 16 mobile crisis calls in the month of May, which is not where they want to be. June and July included 35 referrals with 13 admissions and seven MCAT calls.

Amy Schlotman shared they have been a little quieter these summer months and have begun requesting in-person meetings for those entering crisis stabilization. They have a 53% success rate in getting clients with court orders back into compliance. They have also been going into jails when a mental health crisis occurs. Mobile crisis has been busy and they are continuing to interview for their new team.

3. CCBHC Update – Kim Keleher

Kim Keleher shared that the process has been stalled and no new information has been presented. They continue working on getting the billing prepared for MCOs, the depository for data, and working towards state certification. Dawn Mentzer asked if the delay to July 1, 2025, has anything to do with districts. Kim Keleher is not sure; however, the territories have already been established and the projections and numbers are based on that, to change it now would be like starting over.

4. Data Analytics – Alison Hauser

Alison Hauser shared that they are now analyzing the data and working on data integrity to ensure everything is the same across the state. The first meeting will be in September to compare data from FY24 with hopeful outcomes. The big question will be if we are hitting those marks. In July they began adding IRSH, child crisis stabilization, access center, and subacute. After the meeting in September, they will be meeting with providers to share outcomes.

5. Behavioral Health Alignment Update

Dawn Mentzer shared that the new behavioral health districts map has been released and we are now waiting for the RFP which will hopefully define the scope of work, the funding formula for districts will not be available when RFP is out so you will be bidding blind. Dawn has been having conversations with the neighboring districts to decide if we need to partner with other districts to be successful. Dawn reached out to the Governing Board for feedback and only received one response citing their support for whatever decision Dawn makes. Dawn asked for any suggestions from the attendees.

Kim Keleher believes the timeline makes it difficult for regional entities to move away from a county as their fiscal agent and establish a 501c. Dawn Mentzer has had conversations with an agency that is already a 501c; however, she cannot disclose this just yet as nothing is certain and there is a lot of competition. Rolling Hills is not a 501c, so the region will cease to exist but how that works is still unknown, everyone is hopeful the RFP will explain this. Dawn explained how employees are now required to submit their vacation hours after every paycheck in an effort to monitor the amount of vacation liability there will be for HHS when the transition occurs.

Kim Keleher believes the CCBHC delay reasoning was to coincide with behavioral health; however, she thinks they should have implemented one and used that to work out any kinks prior to starting the next. Kim is concerned with the funding aspect of it all. Dawn Mentzer asked how the providers are budgeting for FY26. Kim Keleher shared that they have revised theirs many times due to so many unknowns.

Dawn Mentzer shared that the districts will be selected by the end of December 2024 and operational by July 1, 2025.

6. Provider Updates

Dawn Mentzer shared that the Governance Board will not be meeting this month due to a short agenda. The September meeting should come after the RFP is released.

Todd Lange has been working with Life Connections to update inventory that tracks all agencies and programs that provide peer support, including contact information and numbers of specialist. This will work as a roadmap for people that are not sure what is provided, allowing you to look up by region or county. Todd will send this out by the end of today or tomorrow and asks that you please disperse accordingly. IRSH currently has eight providers at ten sites statewide with a total of 40 beds. There may be a few more sites opening in the next weeks.

Please reach out to Todd Lange with any questions or comments. todd.lange@wellpoint.com

Kim Keleher shared that Dr. Gillette is in the Carroll office every first Friday of the month and to send referrals.

7. Next Meeting: September 23, 2024 at 1:00pm