



# Rolling Hills

## Community Services Region

Buena Vista \* Calhoun \* Carroll \* Cherokee \* Crawford \* Humboldt \* Ida \*  
Pocahontas \* Sac \* Woodbury

### Regional Adult / Children Advisory Board Agenda

Meeting will be held via Zoom

Monday, April 24, 2023

1:00 p.m.

#### 1. Call to Order / Welcome and Introductions– Kim Keleher, Chair

Dawn Mentzer, CEO; Kelsey Allen, Administrative Assistant; Caylyn Bishop, Alison Hauser, Lisa Bringle, Leisa Mayer, Theresa Jochum, Coordinators; Kim Keleher, Melissa Drey, PAMHC; Clay Adams, Wesco; Sheila Martin, Nicolle Eaton, SMHC; Cindy Wilde, Goodwill; Mindi Rotert, St. Anthony's; Karla Manternach, Counseling Services, LLC; Anita Schlender, Imagine the Possibilities; Darci Peterson, Stewart Memorial; Brian Flikeid, Marcus/Aurelia Chief of Police; Stacey Warner, Michelle Schaler, Trivium; Amber Schon, New Opportunities, Inc.; Joan Hansen, Prairie Lakes AEA; Laurel Zoet, Northwest AEA; LeAnn Olhausen, Nicole Wiggins, Loring Hospital; Jenna Brown, New Hope Village.

#### 2. Turning Point/Siouxland Mental Health Crisis Services Update – Melissa Drey/Nicolle Eaton

Melissa Drey shared that March was a busy month for crisis services for Turning Point. They took over the after-hours crisis line that begins at 5:00pm for PAMHC, in the month of March there were 104 calls, 14 occurring during business hours, 18 admissions and six MCAT. There are currently four persons in the crisis home and a new one coming today.

Nicolle Eaton shared that SMHC is receiving between 60-70 after-hours calls, including more frequent 988 calls. The month of March included 10 mobile crisis calls, the subacute unit has had a client since February, 23-hour observation and crisis stabilization served 11 persons from the Rolling Hills Region and six from other regions. They have been implementing new procedures for mobile crisis, making daily contact with warming shelters as an attempt to bridge the gap

between homelessness and mental health. They are also working with the courts and offering pre-assessment screenings, the courts will reach out to mobile crisis to assess other options. Nicolle Eaton has been meeting with Sioux Rivers and Care Connections as well as Seasons Center.

### **3. IRSH Update – Stacey Warner/Michelle Schaler, Trivium**

Michelle Schaler shared the IRSH duplex with four beds is full and have had success with a client discharge. They have had positive experiences with community providers like SMHC and are now navigating with Molina Healthcare. A new IRSH Manager will start on May 9, 2023, and will oversee two facilities. There will also be eight to ten new positions posted shortly. The opening second home with four beds for males should be running in a couple months. A couple interesting issues came to light with the opening. A prospective client was unknowingly five months pregnant and children cannot be in an IRSH home. Another client was under a court ordered placement but continued to leave and cross state lines, this caused the court order to be dropped and the client discharged themselves. We need questions answered to better help us assist persons, i.e., how long are we obligated to hold a bed even with a court order. Stacey Warner believes the “no eject, no reject” needs parameters, they are learning as they go. Dawn Mentzer spoke with Rob Aiken at HHS and has addressed the issues at hand, email to follow.

### **4. Crisis Services Marketing/QR code for Crisis Update – Region Staff, Melissa Drey/Nicolle Eaton**

All regional coordinators shared that they have been working with SMHC and PAMHC to provide marketing to hospitals, law enforcement, etc., and also have more scheduled for the future. The coordinators would like to extend a “thank you” to the providers for allowing them to be a part of this.

### **5. Suicide Prevention Coalition – Caylyn Bishop**

Caylyn Bishop would like to extend an invitation for the Buena Vista County Suicide Prevention Coalition to all. This is not a support group; it is for loved ones and community members that deal with people that are suicidal. It is one hour once a month and there are Zoom capabilities to attend. They will also be hosting a 5k in September 2023, more information to come.

### **6. SF471 Recommendation to Governance Board for upcoming changes upon Legislation passage – Action**

Kim Keleher presented SF471 and shared that the Advisory Board will be responsible for making recommendations for voting member positions on the Governance Board should it pass. She

encouraged the Advisory members to discuss making a recommendation to the Governance Board for the May 24, 2023, meeting. Kim Keleher briefly summarized SF471 as follows: 49% must be county supervisors as HHS does not want Region's to grow their board; the Advisory Board shall designate the educational representative, the adult utilizing services representative, the adult service provider representative, the children's behavioral health provider representative and the parent of a child utilizing services representative; and, the Advisory Board shall recommend a representative for law enforcement and the judicial system. Karla Manternach asked if the current serving members of the Governance Board are likely to self-select. Kim Keleher stated that the Governance Board has to vote, although we can recommend membership since the Advisory Board should have a voice. Dawn Mentzer stated this was previously introduced at the March Governance Board meeting with the biggest concern being that all 10 counties do not get a vote.

*Kim Keleher nominated Joan Hansen as the educational representative for the Governance Board. Second by Sheila Martin.*

*Kim Keleher nominated Joleen Schmit as the adult family representative for the Governance Board. Second by Melissa Drey.*

*Kim Keleher nominated herself, Kim Keleher, as the adult service provider representative for the Governance Board. Second by Sheila Martin.*

*Kim Keleher nominated Kim Scorza as the children's behavioral health provider representative for the Governance Board, with Deidre Brown as a possible alternate representative. Second by Sheila Martin.*

*Kim Keleher nominated Jamaine Wamberg as the parent of a child using services representative for the Governance Board. Second by Sheila Martin.*

*Kim Keleher nominated Brian Flikeid as the law enforcement representative for the Governance Board. Second by Melissa Drey.*

*Kim Keleher nominated Steve Kremer as the judicial representative for the Governance Board. Second by Sheila Martin.*

*Sheila Martin made a motion that the County Supervisors retained on the Governance Board should be the county employer of record for regional coordinators which include Buena Vista, Calhoun, Cherokee, Pocahontas and Woodbury, and in addition, the at-large county should be Carroll due to their higher population, need for a southern county to even out the geography, multiple service providers including an inpatient behavioral health unit, should SF471 pass. Second Melissa Drey. Discussion: None. Motion carried unanimously.*

## **7. HHS FY24 Contract – Discussion**

Dawn Mentzer discussed that all regions are under a performance-based contract with HHS, the

changes being incorporated include the following: providers must utilize all other funding options before regional funding, i.e., denying when someone should be Medicaid eligible;; collaborating with HHS for JIS individuals, i.e., pre-assessments; develop and implement Outpatient Competency Restoration; participate in data analytics workgroup which is collection of crisis data; work with the Agency to work with children's core services; EBP's promotion with the Center for Excellence; service coordination will be standardized throughout the regions; submit evidence for access standards; the Region CEO's must participate in 100% meetings with HHS and must be present for the full agenda; 90% of data analytics meetings must be attended; 90% of JIS workgroup meetings must be attended. The rest of the contract is the same as previous years. Kim Keleher believes this is setting people up for failure and the jail diversion tasks are a big ask.

## **8. Provider Updates?**

Leisa Mayer shared that Stewart Memorial Hospital will host the Calhoun County Mental Health Awareness Walk on Thursday, May 18, 2023, from 4:30pm-5:30pm. They will be serving walking tacos and will have t-shirts and prizes.

Mindi Rotert shared that St. Anthony's Hospital will host the 2<sup>nd</sup> annual Mental Health awareness Walk this Saturday, April 29, 2023, starting at 9:00am. There will be vendors with information, pizza and a silent auction.

Caylyn Bishop shared that Kevin Hines from Seasons Center will be hosting a presentation on May 12, 2023, from 10:00am-12:00pm at King's Pointe in Storm Lake, you must register. If anyone has any events, please send them to us to be uploaded to our website.

Kim Keleher shared they have the "Assist Training" scheduled for the next year; she will be sending out more information when it becomes available.

Sheila Martin shared that SMHC will have the old Pier 1 building ready to open around August 2023 for children and adolescent services. They would love to give the opportunity to show the new location to regional staff prior to opening or after, whichever works best.

## **9. Next Meeting: May 22, 2023, 1:00 pm (zoom)**