



# Rolling Hills

## Community Services Region

Buena Vista \* Calhoun \* Carroll \* Cherokee \* Crawford \* Humboldt \* Ida \*  
Pocahontas \* Sac \* Woodbury

### Regional Adult / Children Advisory Board Minutes

Meeting will be held via Zoom

December 19, 2022

1:00 p.m.

#### **1. Call to Order / Welcome and Introductions– Kim Keleher, Chair**

Dawn Mentzer, CEO; Caylyn Bishop, Theresa Jochum, Theresa Jochum, Lisa Bringle, Leisa Mayer, Coordinators; Theresa Magnussen, Imagine the Possibilities; Joleen Schmit, Calhoun County Public Health; Deidra Brown, Clay Adams, Stepping Stones – Wesco; Kim Keleher, Ashley Miller, Turning Point Director, Melissa Drey, Plains Area Mental Health; Amanda Weber, Howard Center; Taylor Wadsworth, Bailey Schwark, ITP; Nicole Eaton, Siouxland Mental Health Center; Kathy Erickson, Humboldt County MHA; Annette Koster Early Childhood

#### **2. IRSH Update – Dawn Mentzer, CEO Update**

There continues to be issues regarding the assessment tool LOCUS and Hab level U7 not in alignment, this will continue to be worked on, currently doing “single case agreements”, we have 2 individuals in the current home with 2 more being added gradually. Trivium plans for another home possibly in Cherokee area but need to get funding issues nailed down with State/MCO/providers

#### **3. Core Services Development- Update**

##### **Access Center/Subacute/Community Based Crisis Stabilization Update–Nicolle Eaton, Melissa Drey**

Nicolle Eaton, SMHC shared that they are now able to bill Medicaid for subacute, they have had 5 individuals in subacute so far, some that were court ordered “chose to leave”, the access center has now been officially designated and on the state services listing/map. The new crisis

services booklets for both SMHC and PAMHC are being distributed to the providers and the coordinators asked to have copies of those, Nicolle will be sending Dawn the PDF copy of the booklets to share.

Melissa Drey, PAMHC, shared that referrals for MCAT services have increased. She also has scheduled meetings with providers to discuss the current crisis services available to the public/agencies. Reminder to both SMHC and PAMHC to keep track of who they meet with and that if they would like the coordinators of those counties/agencies to attend, we certainly will. Theresa Jochum asked a question about how the decision to go out on an MCAT call or handle it by phone is decided. There was discussion that most MCAT referrals should be responded to in person, even if initially the person refuses as sometimes they don't know what an MCAT person is, nor do they understand during a crisis what MCAT can help them with. Actually going out on the call increases the chances of a successful call and helps the police know the service and have confidence in it. It is voluntarily on the individuals part but they can still refuse after the MCAT arrival. Discussion about "if the person says no over the phone, we don't go out", which would make the police not call at all. Melissa shared they try to get the individual to talk directly with them over the phone and convince them to use the service. Chapter 24 does state that it's a voluntary service. "After hours cards" are being designed and will be given to police.

#### **4. Multi-Region Transportation Policy-Dawn Mentzer, CEO**

Dawn discussed the Crisis Transportation Policy that will be adopted by Rolling Hills, Care Connections of Northern Iowa and Sioux Rivers Regions. This will be a contract between YES/CIJDC Centers and providers needing the service. The provider will complete the secure transportation questionnaire and submit it to the appropriate region with the bill, to show that transportation by this manner was the last resort. This will enable providers to make these decisions on after hours and weekends, preventing a delay in services for the individual. Kim Keleher shared that transportation is included in their budget and it was clarified by Dawn that when those funds have been depleted, they may use this transportation policy. There will also be a meeting to educate the providers on this policy.

#### **5. CSN Training for Crisis Services Providers-Dawn Mentzer, CEO**

**CSN Crisis Services will start being uploaded into CSN on January 1, 2023. CSN will do an inperson training on January 18<sup>th</sup>, 2023 with the venue to be announced.**

#### **6. Provider Updates-**

Annette Koster shared that they were awarded the First Five Coordinator grant which includes the counties of Sac, Buena Vista, Crawford, Audubon, Greene and Guthrie counties.

Kim Keleher, PAMHC shared their Denison Drop-In Center will be closing July 20, 2023. They will provide funding for individuals to be bussed to the Carroll Drop-In Center if people wish to go.

Denison's building was deteriorating so badly and did not make financial sense to improve that property.

7. **Next Meeting: Monday, January 23<sup>rd</sup>, 2023 1:00pm**