



# Rolling Hills

## Community Services Region

Buena Vista \* Calhoun \* Carroll \* Cherokee \* Crawford \* Humboldt \* Ida \*  
Pocahontas \* Sac \* Woodbury

### Regional Adult Advisory Board Minutes

Meeting will be held via Zoom

February 28, 2022

1:00 p.m.

**1. Call to Order / Welcome and Introductions– Dawn Mentzer, CEO/Kim Keleher, Chair**

Those present: Dawn Mentzer, Alison Hauser, Julie Albright, Lisa Bringle, Leisa Mayer, Theresa Jochum, RHCS; Brian Flikeid, Aurelia Chief of Police; Anita Schlender, Teresa Magnussen, Imagine; Melissa Drey, PAMHC; Karla Manternach, Counseling Services; Nicolle Eaton, Sheila Martin, SMHC; Jean Heiden, Governance Board; Joleen Schmit, Calhoun County Public Health; Alex Leu, Pocahontas Police Dpt.; Mindi Rotert, St. Anthony's; Leann Olhausen, Loring Hospital

**2. Core Services Development- Update**

**• Access Center/Subacute Discussion/Community Based Crisis Stabilization Update–Nicolle Eaton, Melissa Drey**

Melissa Drey provided an update on the progress of Plains Area Mental Health Center and Siouxland Mental Health Center on community-based crisis services. Both agencies have submitted applications, policies and procedures to the State for accreditation. They are hoping for a provisional access to get started. They are working on staffing, training, and marketing to access points.

Dawn Mentzer asked about the cost of the service, Melissa said that Plains Area will need to hire a staff to work weekends, holidays, and such so that is an increase to the budget.

Nicolle Eaton updated that SMHC does not need to hire staff as they have enough built in with the 23-hour observation staff. Nicolle heard back from DHS and they are going to be reviewing all the information submitted in the next few weeks which is sooner than she expected.

The construction of the new addition for the access center is coming along. The subacute component application is being worked on now. If building stays on time she is hoping to meet the July 1, 2022 start date. Dawn Mentzer asked if we should be getting information out this spring concerning the upcoming access center? Nicolle would like to see it marketed as a full-service access center, and yes, she would like to market it ahead of time. Jean Heiden asked how the construction/remodeling is going. Nicolle said that once the permits were granted the work is going well and they have been able to get things done with the nice weather.

### **3. IRSH Update – Trivium**

Dawn Mentzer reported that progress is being made. Dawn met with Amy from Trivium and Suzanne Watson from Southwest Iowa Region. They have submitted their costs which is about \$800 per day, and an MCO commented that it was lower than another provider. The rates and approval are what they are waiting on. The region should be able to help with onetime funding for furnishings and such.

### **4. Solutions Pro + Training Update / Statewide CIT - Action**

Dawn Mentzer received an updated budget that went out to all the CEO's in the state. The training we will be investing in would be 40 hour trainings at the Iowa Law Enforcement Academy and 9 CIT trainings in the state. The total cost is \$368,333 we are being asked to contribute \$8,514 toward this. It will be going to the governance board at the March meeting.

### **5. Rolling Hills CIT Training – Committee**

Brian Flikeid provided an update on our training. They have submitted all the information to see if it will be an approved training with Iowa Law Enforcement and he is hoping to have answers this week. Our training will be a good introduction to the full training. The number of persons attending is increasing. Alex Leu suggested that we need to do a better job at getting the information out and why it is needed. Alex is willing to meet with the planning group to help. April 25 – 29 are the training dates. The committee is meeting next week, and they are working on getting invitations out to schools, colleges and so forth. They are also working on getting CEU's for EMS/EMT's as well.

## **6. Personnel Changes – Dawn Mentzer**

Dawn Mentzer: upcoming changes, Louise Galbraith is resigning June 30, 2022, from Carroll, Crawford and Ida counties. A committee was formed by the board and two staff to talk about either changing staff around or hiring to replace Louise.

Also, Ann Landers, Claims Processor, is retiring June 30, 2022. The governance board voted to allow Dawn to hire an administrative assistant/claims processor, which may be in the Buena Vista office. Dawn is hoping to have this position filled by the end of March as it will take a lot of training.

## **7. EBP Update – Lisa Bringle/Regional Staff**

Lisa Bringle reported that meetings are continuing. There seems to be work and planning groups at the state level for some of the EBP's, so we are questioning where we fit.

## **8. Provider Updates?**

Teresa Magnussen is looking for a handyman, or maintenance person let her know if you have any suggestions.

## **9. Next Meeting: March 28, 2022 at 1:00**