



# Rolling Hills

## Community Services Region

Buena Vista \* Calhoun \* Carroll \* Cherokee \* Crawford \* Humboldt \* Ida \*  
Pocahontas \* Sac \* Woodbury

### Regional Adult Advisory Board Minutes

Meeting was held via Zoom

November 22, 2021

1:00 p.m.

**Present:** Dawn Mentzer, Lisa Bringle, Louise Galbraith, Alison Hauser, Theresa Jochum, Leisa Mayer, Rolling Hills; Kim Keleher, Nicolle Eaton, Jessi Maxwell, SMHC; Melissa Drey, PAMHC Teresa Magnussen, Anita Schlender, Imagine the Possibilities; Mindi Rotert, St. Anthony; Kristin Nehring, Home Care Options; Jean Heiden, RHCS Governance Board; LeAn Taylor, New Hope; Rep. Dennis Bush, Erin Muck, Crawford County Memorial Hospital; Alex Leu, Pocahontas PD; Joleen Schmidt, Calhoun County Public Health; Sheri Porter, Simple Life

**Call to Order / Welcome and Introductions**— Dawn Mentzer, CEO called the meeting to order and introductions were made.

#### **Core Services Development- Update**

#### **Access Center/Subacute Discussion**— Dawn Mentzer, Nicolle Eaton, Melissa Drey

Nicky reported there is still a delay in the construction due to issues with the city permit delay. They are going to work on getting the concrete in before it gets cold. Access Center is pretty much ready to go at this time. Psychiatry coverage is still needed. Dawn will need the budget information for budget time in December.

As for the SUD coverage, either SMHC plans to get their own SUD licensure or contract with Plains Area for the coverage. Kim Keleher offered to start with Plains for the coverage until Siouxland Mental Health Center can get their own licensure.

Dawn did receive the no eject/no reject language developed by the Regional CEO's last week. Dawn will forward it out with the minutes. Kim confirmed the importance of everyone seeing the language.

### **Community Based Crisis Stabilization Update – Nicolle Eaton, Melissa Drey**

Melissa reported Plains Area is looking at policies and procedures. They are fully staffed and now it is necessary to build the program. Melissa stated they are looking at building a program that is the same between Plains Area and Siouxland MHC so they run the same and licensure will be easier. Nicky stated they have the application submitted to DHS while they wait for the final position to be filled. The goal is to begin the program the first part of 2022 however, Chapter 24 accreditation is behind. The hope at this time is that a desk review will be completed to get the initial accreditation with a follow up a few months down the road.

### **IRSH Update – Trivium**

At this time, Amy Jeppesen continues to work around the reimbursement rate issues. She is advocating with the MCO's on single case agreements however, there is some lack of interest in this from the MCO's. They did get something worked out for the language on choice of service as well as no eject/no reject language. The rate is \$560/day which does not fully cover the cost of the service.

### **Solutions Pro + Training Planning Committee Proposal**

The group has been meeting to begin planning the trainings we discussed. Dates have been tentatively scheduled for April 25-28, 2022. A flyer with training dates has been tentatively scheduled. Rolling Hills will have two sessions held in the region, Sioux Rivers will have one date and Care Connections of Northern Iowa will have one date. Any first responders can attend any of the sessions regardless of the Region they serve in. Melissa reviewed the agenda for the training. Nicky shared a little more on the contract and what the contract will have included. Joe and Jesse have worked in the state in many other Regions to help develop crisis response and provide training including CIT. Lunch and snacks will be provided each of the four days. It was important to develop a peer training opportunity for first responders. Alex Leu reported on his experience in taking the training with Joe and Jesse. Alex is in full support of the training. Once Regional boards have approved the contracts, we will begin sending out save the date notices. Alex suggested we look at the requirements at the state level if the training would meet some of the mental health requirements. Dawn asked the advisory board to make a recommendation. Kim asked for a recommendation to move forward with making a recommendation to the Governance Board to approve the proposal. Alex Leu motioned to recommend the proposal and Teresa Magnussen seconded the motion. Motion carried unanimously.

## **Performance Based Contracts/EBP's – Dawn Mentzer/Lisa Bringle**

Dawn highlighted parts of the performance-based contract. These highlights included

*Performance Measures*

*Access Standards*

*Agency Responsibilities*

*Agency Monitoring Clause* – penalty for not being in compliance and development of Performance Improvement Plan.

Dawn asked for suggestions on how to monitor and show “proof” of outcomes. Nicky stated that the accreditation of various programs should show we are meeting the outcome measures.

EBP's are being put on hold until after the first of year so DHS can gain some expertise in the EBP's the Regions have been working on. This is a positive step in moving this forward.

## **Fiscal Year 2021 Annual Report**

Dawn reviewed parts of the Annual Report that she will present to the Governance Board for approval. Everyone received a copy of the FY21 Report in the advisory invite.

Kim called for a motion to accept the annual report and submit to the Governance Board.

Melissa motioned to approve the annual report for submission, Anita seconded. Motion carried unanimously.

## **Provider Updates**

Plains Area - will be moving out of the clinic as Horn Memorial needs the space in Ida Grove. Kim reported they are in the process of purchasing an old medical building in Ida Grove. The plan is to move mid-January or beginning of February. Kim asked if the Region would be open to assisting with some costs. Dawn stated they will be open to discussion at the December meeting. ACT is going well but they are still trying to hire a nurse. They are working with Abbe Center to provide services based on fidelity standards.

**Next Meeting: December 20, 2021 1:00 p.m.**