



Rolling Hills

Community Services Region

Buena Vista * Calhoun * Carroll * Cherokee * Crawford * Ida * Sac

July 21, 2016

2:00 pm

Sac County South Annex

Advisory Board Meeting Minutes

Present: Dawn Mentzer, Lisa Bringle, Leisa Mayer, Cindy Wiemold, Rick Hecht, Rosie Stotts, Ben Shuberg, Pat Laursen, Diana Ossman, Joyce Hennes, and Renae Blume.

Guests: Blaine Beatty and Denise Juhl, Amerigroup

Call to Order – Rick Hecht, Chair of Governance Board

Elect Chair/Vice Chair for Fiscal Year 2017

***Appoint Service Provider Governance Board Representative**

No quorum has been met so tabled until October meeting. Pat Laursen's term has expired as Governance Board Representative. Pat has agreed to continue to serve on the Governance Board.

WESCO Transitional Services Project – Clay was unable to be present to give an update on the progress of the Transition Home but emailed some notes to Dawn to share with the Board. It is still slated to open on August 1. Appliances and furniture should be in place soon. Dawn would have liked more information on number of referrals they have received. Leisa M stated she has the potential of a referral. Dawn reviewed what the transitional living will look like and expectations of those who will enter the program. The home can serve up to 8 people. Referrals are welcome! We want to keep people in community based services and not have to look at RCF's. Open House Tuesday 7/26/16 from 2:00 – 6:00 PM.

Cindy asked about whether Medicaid could fund this program eventually. Dawn explained that due to limitations with Medicaid and the size of the home it is not looking like Medicaid can be

a funding source. Dawn emphasized this will not be run as an RCF. For MCO's to pay for services, programs must be accredited and there is no accreditation for transitional living programs.

Dawn sees an improvement in communication between Regions and MCO's and moving towards understanding what Regions are doing.

A tour of the home will be following the Governance Board meeting next Wednesday.

Fiscal Years 2016-2019 Strategic Plan

Dawn handed out a copy of the Region's Strategic Plan to be reviewed by the Advisory Board.

Dawn specifically went to the goals that were developed. Access to community based services is the one goal we continue to strive toward.

3 Objectives include:

- Establish Transitional Living, action steps were reviewed. Also need to look at Permanent Supportive Housing as it is an Evidenced Based Practice. Dawn reviewed the need to look at this in the future as well. Dawn would like to see providers take this on.
- Behavioral Specialist.... budget was already approved for FY17 so funding might be difficult to come by this year. One of the action steps is to develop a task force to look at options. New Hope has a specialist so that may be a place to start. Jim Aberg is willing to come to the Region at some point to visit with us about this service. Dawn shared some discussion from Chuck Palmer about sending children services to regions at some point which would also tie into this service.
- Implement quality improvement processes for regionally funded services. Need to slow down and look at the quality of our services vs the number of services and the number of people in the service. Have people's lives improved? Where are people now?

Dawn asked for any comments or thoughts? Rick commented he was very pleased with the final product and the process for strategic planning.

Amerigroup

Two representatives from Amerigroup joined us today to let us know what they can offer to us. Blaine Beatty is an Outreach Specialist II for Behavioral Health. Blaine is a liaison with IHH's, case managers and people coming out of hospitalization and difficult to place people. He is willing to visit with anyone who may be having some of these issues.

Denise Juhl is an Employment Outreach Specialist. She has a wide area covering the western side of the state. She works with IVRS and providers of employment services and admitted employment is new for MCO's. She is looking to be a partner with providers as she feels they are the ones who really know the work but is there to offer outreach services.

Dawn thanked them for attending and let them know they were welcome to come back at any time. They will both be added to our mailing list.

Regional Coalition

Dawn updated the Advisory Board on some changes with task forces. Peer Support and Calhoun County Task Forces have ended. Jail Diversion and Crisis Task Force Task Forces tend to overlap therefore, a Regional Coalition has been developed to combine the task forces. Many new people will be invited to come to the table as well as keep the existing people at the table. All 7 sheriff departments have been invited to attend to get everyone to the table. Still have some doctors who don't want to refer people to Turning Point because they have some concerns about liability. More outreach has been done with some of the doctors to alleviate these concerns. Will meet on August 11 at 10:00 in the Loring Hospital Conference Room. Anyone interested can attend.

Outcomes Project

Lisa Bringle reviewed how Quality Service Development and Assessment (QSDA) started and the purpose for starting it. Overall the goal is to develop quality services that are evidenced based that will provide good outcomes for people. With the many players in the system right now, it was important to try to develop one system where providers can enter one set of data that will meet the requirements of Regions, MCO's and DHS. There are still efforts to find out what MCO's are going to accept for Outcome data. MCO's are joining the workgroup which will be great! Providers have spent a lot of time learning the system and entering data already. They jumped on board and it's really been appreciated.

Diana Ossman is on the QSDA Workgroup and felt the first meeting went well and felt positive to be on the ground floor of this project.

Additions

Dawn reported that the Commission approved our Regions changes on removing Work Activity from our Management Plan. No resistance from Commission or the Region on this system of change. Dawn commended the providers for their efforts in effecting system change.

Rick Hecht added some conversation he has had regarding the future of funding.

Set Date and Time for Next Meeting – October 20, 2016 2:00 p.m.

